

3 Te Kahu Way, Sylvia Park



Naylor Love: Company Profile

Our values / Ko ō mātau uara

At Naylor Love, our values act as a reference point for everything we do. We are committed to supporting and demonstrating our values when interacting with each other, our clients, our suppliers and the community.



Consideration Te Whai Whakaaro

Caring for our people, their families, our stakeholders and the planet by putting health, safety, wellbeing and the environment at the forefront of our decisions and actions.



Relationships Te Whai Hononga

Our word is our bond to our customers and our people, built on respect, being user friendly, proactive, and solutions focused, providing "measurably the best" service.



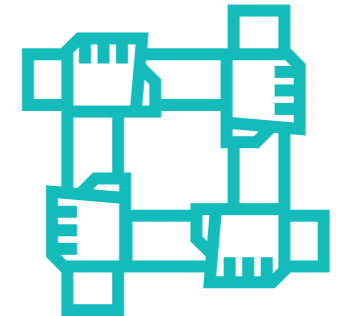
Integrity Te Ngākau Pono

Honesty, doing what we say we are going to do, respectfully expressing our ideas and opinions.



Teamwork Te Mahi ā-Rōpū

Working together, asking each other for help, cooperating and supporting each other for the benefit of our customers, Naylor Love and each other.



Commitment Ko te Ū

Being passionate and professional, dedicating and binding ourselves to our promises and to each other. Striving for Zero Harm and undertaking to improve the environment.

About us

Naylor Love is a top-performing New Zealand commercial construction company. We are proactive construction partners, known for our honesty, integrity and can-do attitude.

With more than 900 staff based in offices all over the country, we can call on our specialist teams to participate in a diverse range of projects nationwide.

After over 100 years in construction, we recognise that our business is built on our return clients and, most importantly, their successes—we build strong relationships with our clients, based on integrity, commitment to quality and programme, financial transparency and fairness.



since 1910

Our heritage

Naylor Love has served the property industry in New Zealand for over 100 years.



We are proud of our heritage, which has been built around a commitment to building long-term relationships and a policy of continuous improvement as we strive to be measurably the best construction company in New Zealand.

Early history

Naylor Love started as two independent building companies in Dunedin in 1910, WH Naylor and Love Brothers Construction, which for over six decades played a major part in the development of southern New Zealand.

A remarkable number of our early buildings are still standing today, and you can see the emphasis on quality buildings and long-term partnerships emerging very early with both of our founding families.



WH Naylor

Hugh Naylor was born in Clyde in 1884, and completed his carpentry apprenticeship before building his first house in Dunedin in 1910.

From there, the projects got progressively bigger, but Hugh Naylor's strategy of carefully selecting clients and projects and personally overseeing every aspect kept the company fairly small.

Hugh Naylor's son Ben joined the company in 1948, and headed WH Naylor then Naylor Love from 1957 to 1987. Hugh then sat on our Board until his retirement in 2006, when he was succeeded by his son Christopher Naylor.

Love Brothers

Love Brothers was formed by brothers JY, Bob and Bill Love in Port Chalmers in 1910, with £60 of borrowed capital. JY Love led the company for 58 years.

Love Brothers ran a remarkably diverse operation, including cabinetmaking, undertaking and goods deliveries. The company grew very quickly, with around 100 staff by the outbreak of WWII.

Post-war specialties included prefabricated housing, but the 1950s saw Love Construction take on increasingly large projects throughout the South Island.

Naylor Love: 1969– present

In 1969, the Love Construction Company and WH Naylor Ltd merged to form Naylor Love. The new company could boast an impressive list of achievements, a formidable resource and skill base, and a reputation for top performance and fair dealing. This has been strengthened over the intervening years and continues today.

We have steadily spread nationwide over the years, with offices in eight cities throughout New Zealand.

since **1910**

Our approach

Our team

We pride ourselves in being able to resource and build complex projects safely, efficiently, within budget and to a high level of quality.



We have a great team of dedicated office and site-based construction professionals in our eight offices, with an incredible range of experience.

As well as comprehensive construction management expertise, Naylor Love has retained a proactive, hands-on technical culture. Both our office and site teams have an intimate

knowledge of the project process 'at the coalface.' While we recognise the challenges posed by new building technologies, we cannot help but relish the chance to pull out all the stops to deliver innovative, successful projects for our clients.

With many of our management team trade qualified, we are also serious about encouraging the

next generation of construction professionals through our well-regarded Cadetships and Apprenticeships.

As well as our own specialist teams, we have built up a nationwide network of trusted consultants, subcontractors and suppliers.

Our expertise

Naylor Love offers a full range of commercial construction services, including:

- Stunning new builds employing state-of-the-art technology, methodology and materials, including engineered timber, green buildings, base isolation and other low damage design elements.
- Redevelopment of existing buildings, including listed heritage buildings, seismic strengthening and weathertightness remediation.
- Specialist Interiors teams who manage fitouts on our larger projects, and also undertake specialist stand-alone fitout and refurbishment contracts.
- Design and build projects, where we work under a single contract to provide design and construction services, providing a low risk turn-key solution for our clients.
- Pre-construction services, ranging from Early Contractor Involvement (ECI) and Building Information Modelling (BIM) to ongoing solutions-focused buildability advice.



Sustainability

We have made a genuine and profound commitment to be the leader in sustainable construction practices and a champion of sustainable building products.



Environment
ISO 14001



Naylor Love is recognised as a leader in engineered timber construction and as a champion of this exciting renewable product. We are members of the **Climate Leaders Coalition**, signing the 2019 pledge and committing to reducing our carbon footprint in line with the aim of keeping global warming to less than 1.5 degrees.

To achieve this, we will reduce our emissions 25% by 2025/26 from a base year footprint of 1932 tCO₂e, and 46% by 2030/31. We are further committed to becoming carbon net zero by 2050. Check our progress in reducing our emissions on our website, naylorlove.co.nz/sustainability. Our carbon footprint is externally

audited and assured through **Toitū carbonreduce**.

Our environmental management systems are certified to **ISO 14001**, and we are members of the **Sustainable Business Council** and the **New Zealand Green Building Council**.

Health & safety

You can always expect the team at Naylor Love to be health and safety driven right through the construction process.



Health &
Safety
ISO 45001



Our **ISO 45001-certified** health and safety systems consistently attain excellent results in both internal and external safety audits and inspections.

We are absolutely committed to ensuring that everyone on and around our sites is safe, with extensive experience in sensitive live environments such as hotels, hospitals and schools, high

security environments such as prisons, and high risk environments such as airports.

Our specialist Health & Safety team work closely with our staff and subcontractors to drive a cycle of continuous learning and improvement. Innovations and initiatives are generated with extensive input from workers and shared with the whole company

and often the entire industry. We are also proud to be premium partners of workplace suicide prevention programme **MATES in Construction.**

Belonging, inclusion, diversity & equity

We strive to create an inviting and supportive environment that values difference and celebrates uniqueness.

We also seek to ensure equitable treatment and development of all those who work with and alongside us. Our aim is to inspire individuals to pursue a career in construction, challenging traditional assumptions and stereotypes associated with the construction industry.

We are members of **Diversity Works NZ** and have undertaken their Diversity and Inclusion Stocktake.

We support our team's work-life balance with a number of initiatives, including additional parental leave provisions. We have added the full details of our parental leave policy to the **NZ Parental Leave Register**.

We are a Platinum Sponsor of the **National Association Women in Construction (NAWIC)**. NAWIC promotes the construction industry as a great place for women to



pursue, establish and sustain successful careers.

We support **Aukaha** in Otago, providing Māori and Pasifika with work experience opportunities with the aim to offer apprenticeships which support positive social outcomes.

We are Aukōkiri Buyer members of **Amotai Supplier Diversity New Zealand**, a directory of Māori and Pasifika businesses.

Project portfolio

Queensgate Cinemas and Car Park, Wellington

Our projects

Commercial

- 3 Te Kehu Way, Auckland
- HWR Tower, Invercargill
- DCI AKL01 data centre, Auckland
- Queenstown, Wellington & Christchurch Airport terminal upgrades
- Spark Square, Christchurch
- Papamoa Plaza offices, Tauranga
- Briscoe Group Head Office, Auckland
- Nelson Airport Terminal
- Tauranga Airport Terminal extension
- Craigs Investment Partners House, Queenstown
- Connetics building, Christchurch
- Waterfront House, Lyttelton



Nelson Airport Terminal



3 Te Kehu Way

Retail

- bp EV Gigahub, Christchurch
- Nelson Junction
- Calvin Klein & Tommy Hilfiger fitouts, Queenstown
- Queensgate Car Park and Cinemas, Wellington
- 160 King Edward Street, Dunedin
- O'Connells redevelopment, Queenstown
- LynnMall seismic upgrades, Auckland
- Torpedo7 fitout, Invercargill
- Sylvia Park redevelopment, including the Galleria, Farmers department store and car parking buildings, Auckland
- Tiki Corner upgrade, Queenstown
- Countdown Richmond, Nelson
- Stoneridge on Lunn, Auckland
- Ballantynes redevelopment, Christchurch
- New World Three Parks, Wānaka and New World Durham Street, Christchurch
- Botany Town Centre Garden Lane and Fashion Pavilions, Auckland
- Poets' Corner shopping centre, Hamilton
- Merivale Mall seismic upgrade
- Five Mile Centre, Queenstown
- Multiple developments for The Warehouse Group, Foodstuffs, Progressive Enterprises and Briscoe Group



Botany Town Centre Garden Lane



The Warehouse, Sylvia Park

Our projects

Hotels

- James Cook Hotel Wellington refurbishment
- ibis Hamilton Taunui Hotel refurbishment
- Novotel Auckland Airport refurbishment
- Sudima Queenstown Five Mile
- Holiday Inn Queenstown Remarkables Park
- Holiday Inn Express & Suites, Queenstown
- Hotel 4 base build, Auckland International Airport
- JUCY Snooze Hotel, Queenstown
- QT Queenstown Hotel
- The Mayfair Hotel, Christchurch

"Naylor Love provided health and safety assurance, have been extremely professional and I have to say their sustainable practices have been really pleasing to us as a management company that has a sustainable leaning."

Les Morgan

Chief Operating Officer, Sudima Hotels



James Cook Hotel Wellington



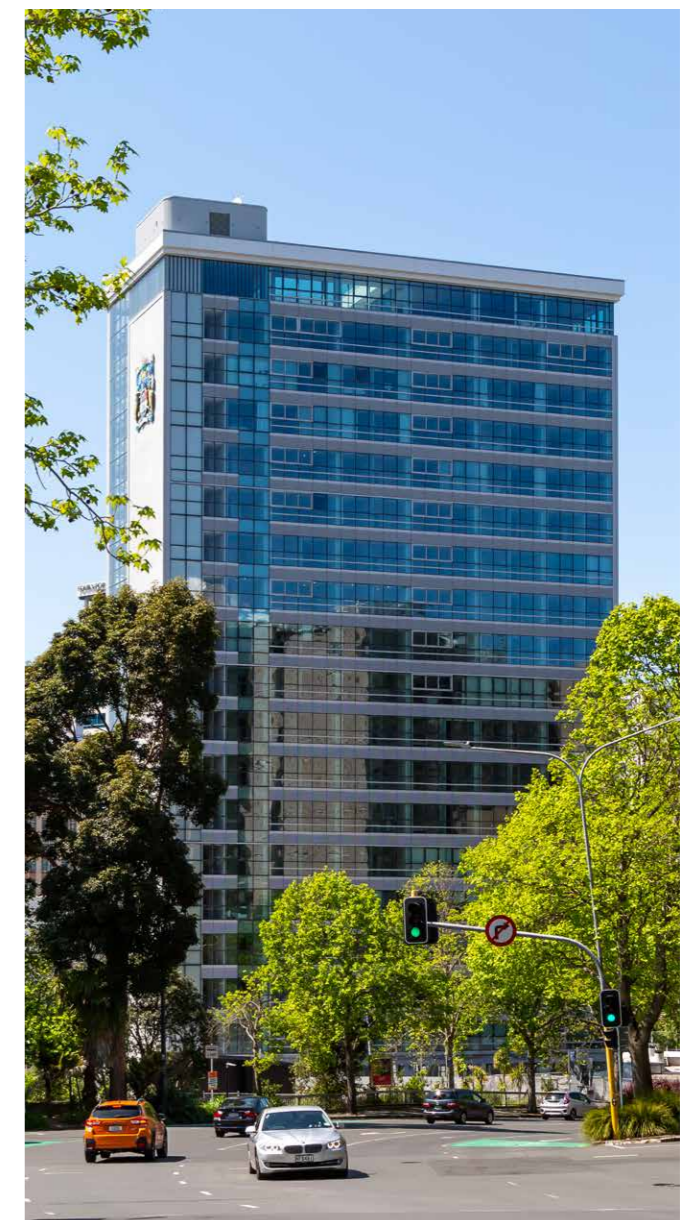
Sudima Queenstown Five Mile

Multi-Unit Residential

- Youth Hub Christchurch Stage 1
- Wellington City Mission Whakamaru
- Resido BTR apartments, Auckland
- The CAB Apartments, Auckland
- Christchurch City Mission
- Mahana House duplexes & three-bedroom homes, Christchurch
- Te Pā Tāhuna Apartments, Queenstown
- 29 Mauranui Townhouses, Auckland
- Point & Miller Apartments, Auckland
- Toru East Apartments, Queenstown
- Paragon Apartments, Christchurch
- Bedford Apartments, Christchurch
- Long Bay Village Centre, Auckland



Christchurch City Mission



The CAB Apartments

Our projects

Student Accommodation

- Aquinas College extension, University of Otago
- Cumberland College balconies, Dunedin
- Anscombe Village Stage 1, Dunedin
- Silverdale Road Apartments, University of Waikato
- Grafton Hall, University of Auckland
- Waikohanga House, University of Auckland
- Otago Polytechnic Student Village, Dunedin
- Hayashi Student Village, University of Canterbury
- Kirkwood Avenue Hall, University of Canterbury

“The internal project management provided by Naylor Love was industry leading. Finishing on time and on budget was not just a goal but was reality. We are looking forward to working with Naylor Love on the future stages.”

Michael van Aart, Tony Sycamore and Tony Clear – JKM OFTB LP, Anscombe Village



Otago Polytechnic Student Village



Anscombe Village Stage 1

Retirement Communities

- Bupa Liston Heights refurbishment, Taupō
- Bupa Crofton Downs Retirement Village, Wellington
- Coastal View Dementia Centre, Nelson
- Green Gables Retirement Village, Nelson
- Somervale Retirement Village apartments, Tauranga
- Bupa Whitby Care Home Extension, Wellington
- Ranfurly Village, Auckland
- Russley Village, Christchurch
- CHT St John's Hospital extension, Auckland

“From tender to completion, we have found Gibbons Naylor to be professional, approachable, diligent and a great communicator. This has resulted in a fantastic and well finished facility that Coastal View Village can be proud of.”

Kensway Consultants



Bupa Crofton Downs



Coastal View dementia centre

Our projects

Education

- Arthur Street School, Dunedin
- Burnside High School Pukehinau block, Christchurch
- AUT Tukumutu, Auckland
- Tuhiraki AgResearch science facility, Lincoln
- Collingwood Area School
- Golden Bay High School, Tākaka
- University of Otago Wellington lecture theatres
- Nelson College for Girls maths block
- He Toki Kai Te Rika Otago Polytechnic Trades Training Centre
- Wesley Primary School, Auckland
- Mount Aspiring College, Wānaka
- Te Kura Kaupapa Māori o Ōtēpoti
- Wellington East Girls' College Block 7 refurbishment
- UCOL Healthcare Education Centre, Palmerston North
- Newlands College redevelopment, Wellington
- Ridgway School redevelopment, Wellington
- Hagley College redevelopment, Christchurch
- Onehunga High School redevelopment, Auckland
- AUT WZ Building fitout, Auckland
- Manurewa High School Business Hub, Auckland
- Eccles Building, University of Otago
- Te Aro School classrooms, Wellington



Mount Aspiring College



Matairangi, Wellington East Girls' College

- St Andrew' College fitness centre, Christchurch
- Lincoln University Gym
- University of Otago Music, Theatre & Performing Arts Centre
- Matairangi, Wellington East Girls' College
- Redcliffs School, Christchurch

“Naylor Love’s communication, professionalism, and flexibility were key contributors to the success of this project.”

Wes Jenkins

Manager Project Delivery, University of Otago



UoO Wellington Lecture Theatres

Industrial & Civil

- Te Huka Unit 3 common services building
- Bidfood Taupō temperature-controlled food distribution centre
- Tauhara geothermal power station
- Christchurch Hospital Energy Centre
- Clyde Water Treatment Plant building
- Roxburgh Power Station re-roof
- Ravensdown Bag Store & Melter Building, Dunedin
- Lyttelton Dry Dock Pump House
- Waitaki Hydro Station Power House Upgrade
- Power Centre Upgrades, Christchurch International Airport
- Fonterra Eltham Factory Extension



Tauhara geothermal power station

Our projects

Civic

- Parliament Executive Wing façade replacement, Wellington
- Ashburton Library & Civic Centre | Te Whare Whakatare
- Dunedin Railway Station repairs
- FENZ Resource Shed, Queenstown
- Hutt City Council administration building, town hall and events centre, Wellington
- Parliament Executive Wing Ground Floor redevelopment, Wellington
- Environment Canterbury (ECan) offices, Christchurch
- Various projects in courts and prisons for the Department of Corrections and Ministry of Justice all over New Zealand

"You and your board are to be congratulated on the performance of your company and especially the staff you had working for us on site... Very professional; very customer focussed."

Dame Margaret Bazley
Chair of the Commissioners, ECan



Rimutaka Prison modular build



Ashburton Library & Civic Centre

Health

- Grace Hospital Oropi Centre extension, Tauranga
- Te Kāika Wellbeing Hub, Dunedin
- Wellington Regional Hospital NICU parent rooms, Urology & Renal Departments and Decant Wards
- Southern Cross Hospital Christchurch operating theatres
- Tauranga Hospital CSU redevelopment & seismic upgrades
- Braemar Hospital Nikau Wing fitout, Hamilton
- NZ Blood Service, Hamilton
- Lower Queen Street Health 2, Nelson
- Mercy Hospital ICU, Dunedin
- Manuka Street Hospital,

redevelopment, Nelson

- Toka Hāpai Selwyn Health Hub
- Dunedin Hospital ICU, HDU & Gastro
- Rutherford Endoscopy Clinic, Wellington

"I've been approached a number of times by Wellington Hospital staff expressing their positive feedback for the team working within or near their departments."

Dan Herbison
Project Manager, Kensway Consultants



Braemar Hospital Nikau Wing fitout



Wellington Hospital Urology & Renal

Our projects

Leisure & Cultural

- Christ Church Cathedral Reinstatement, Christchurch
- Punangairi Visitor Experience Centre Punakaiki
- Rotorua Aquatic Centre revitalisation
- Skyline Gondola redevelopment, Queenstown
- Matatiki Hornby Centre, Christchurch
- Paetara Aspiring Central, Wānaka
- Wellington Zoo Snow Leopard Habitat
- Sir Richard Hadlee Sports Centre, Christchurch
- Cambridge Pool Redevelopment
- Wētā Workshop Unleashed & the All Blacks Experience, Auckland
- Edgar Centre strengthening, Dunedin
- Kiwi Birdlife Park Kiwi Park, Queenstown
- Wellington Zoo Chimpanzee Habitat
- Skyline Luge upgrade, Queenstown
- Huia Pool, Wellington
- Albany Pool, Auckland
- EA Networks Leisure Centre, Ashburton
- Devonport Library, Auckland
- Isaac Theatre Royal, Christchurch
- Transitional Cathedral, Christchurch



Rotorua Aquatic Centre

Hospitality

- Speight's Ale House refurbishment, Queenstown
- Anita Gelato fitout, Queenstown
- Joe's Garage Berryfields, Nelson
- Sylvia Lane dining precinct, Auckland
- Baja restaurant fitout, Queenstown
- El Camino & The Bavarian restaurant fitouts, Queenstown
- SkyCity VIP Gaming, Auckland
- Flame Bar & Grill, Queenstown
- Joe's Garage Five Mile, Queenstown
- Jack's Point Clubhouse, Queenstown
- Rydges Hotel restaurant and bar, Queenstown
- SkyCity Atrium redevelopment, Auckland



Sylvia Lane dining precinct

"I find the working relationship between Gibbons Naylor and Gibbons extremely enjoyable and transparent, and the commitment and engagement with everyone involved has been a pleasure."

Richard Mabbott
Construction Manager, Gibbons
(Joe's Garage Berryfields)



Joe's Garage Berryfields

Awards success

Naylor Love has received a number of prestigious industry awards, including (just in 2024!):



- **AgResearch Lincoln (Tuhiraki):**
Excellence (Sustainable Building) and Excellence (Education), Property Council NZ Property Industry Awards
- **Ashburton Library & Civic Centre:**
Excellence (Sustainable Building) and Merit (Civic, Health & Arts), Property Council NZ Property Industry Awards
Highly Commended, NZ Building People Awards (**Tom Pyatt**, Project Manager)
- **3 Te Kahu Way, Auckland:**
Excellence (Sustainable Building) and Merit (Commercial Office), Property Council NZ Property Industry Awards
- **Christchurch Hospital Energy Centre:**
National Category and Gold (Industrial), NZ Commercial Project Awards
- **Wellington Hospital Urology & Renal Departments:**
Gold (Health), NZ Commercial Project Awards
- **Christchurch City Mission:**
Gold (Civic), NZ Commercial Project Awards
- **Dunedin Railway Station restoration:**
National Category and Gold (Heritage & Restoration), NZ Commercial Project Awards
Judges' Choice Award (joint winner), South Island Property People Awards
- **Wellington Zoo Snow Leopard Habitat:**
Gold (Tourism & Leisure), NZ Commercial Project Awards
- **Queensgate Shopping Centre:**
Silver (Retail), NZ Commercial Project Awards
- **Silky Otter Cinema Richmond:**
Bronze (Tourism & Leisure), NZ Commercial Project Awards
- **Wellington Regional Hospital copper pipe replacement team:**
Safety Contribution for a small team, Site Safe Health, Safety & Wellbeing Awards
- **Wellington Regional Hospital decant ward team, including Project Manager Carl Bohnen:**
Highly Commended (Collaboration | Kotahitanga), NZ Building People Awards
- **Gareth Wood (Wellington):**
Safety Contribution for an Individual, Site Safe Health, Safety & Wellbeing Awards
Highly Commended (Health, Safety & Wellbeing), NZ Building People Awards
- **Tuwhakaraua Taute (Wellington):**
Special Mention (Emerging Leader), NZ Building People Awards

"The Dunedin Railway Station is a stellar example of a well-executed seismic upgrade, and the exterior restoration showcases exemplary craftsmanship."

NZ Commercial Project Awards Judges

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